



VMware Tanzu® Activation Services™

What to expect and best practices for a successful Tanzu Application Platform activation engagement

BENEFITS OF A TANZU ACTIVATION SERVICES ENGAGEMENT

- Quickly deploy, integrate and configure your new Tanzu Application Platform in your environment.
- Realize immediate value from your new platform with an app running on it.
- Learn new skills from Tanzu Labs engineers as we work together to enable your platform operators and developers.

PARTNER WITH TANZU LABS TO BUILD AND RUN YOUR PLATFORM

Learn how companies like T-Mobile and DICK'S Sporting Goods worked with Tanzu Labs to quickly deliver business outcomes atop reliable, scalable platforms: tanzu.vmware.com/customers

VMware Tanzu Activation Services are professional services designed to get you up and running quickly on Tanzu Application Platform. Our team of expert engineers will quickly deploy, integrate and configure Tanzu Application Platform in your environment, and migrate one pre-agreed upon application onto your new platform. We work with you to build a platform that provides a seamless experience for developers and customizable guardrails for platform teams.

What will I get from a Tanzu Activation Services engagement?

During a Tanzu Activation Services engagement, Tanzu Application Platform will be installed, configured, and integrated into your single IaaS environment. This will accelerate establishment of your platform capability. Once your platform is established, we'll migrate one pre-agreed upon application to it. We will work side-by-side with your platform operations team to transfer knowledge. We also help you enable a small cohort of developers so that they can start using your new development platform immediately. We'll leave behind recipes to help you scale out developer onboarding and support your developers' success with Tanzu Application Platform.

Should time permit within the allotted service hours, we'll work with you to transfer more applications to your platform and customize your supply chain to meet your path to production needs. We recommend preparing for your engagement ahead of time so that you're ready for us to get started. This will help move the engagement along and provide even more value for your investment.

Which of our team members can be involved?

Knowing who and what teams to involve during your Tanzu Activation Services engagement will help to speed up delivery. Your infrastructure team will need to be available to work with our delivery engineers. Your team will need a basic level of familiarity with Kubernetes, Linux, networking and automation. Their knowledge can include areas like scripting experience, source control and network competencies. Ensure that personnel responsible for authorizing security and infrastructure related changes are available and ready to provide approvals in order to avoid work slow downs. Get the most from your

PREPARE FOR A SUCCESSFUL ACTIVATION ENGAGEMENT

- Have your team present and ready to learn
- Ensure open lines of communication for delivery teams and engineers
- Coordinate with an authorized person to handle security and infrastructure changes

TAKE ADVANTAGE OF THE FULL INNOVATION AND ENERGY OF THE KUBERNETES COMMUNITY

KUBE ACADEMY

<https://kubernetes.io/learn/>

VMWARE TANZU DEVELOPER CENTER

<https://tanzu.vmware.com/developer/>

VMWARE LEARNING

<https://www.vmware.com/learning.html>

engagement by ensuring the team that will run the platform is present and ready to learn.

It can be helpful to involve your application team in identifying the app you will migrate onto the platform once it is up and running.

What app can I migrate to the new platform?

We will work with your team to identify a suitable application to move to Tanzu Application Platform. When choosing an app to put on your new platform, keep in mind the following:

Your app can be:

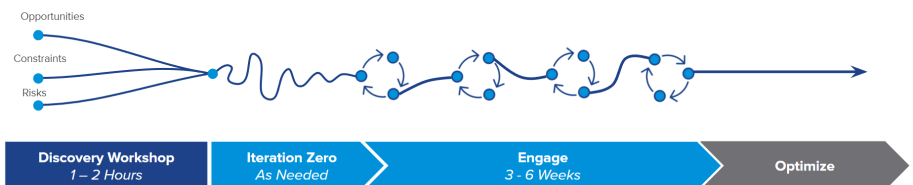
- Non-critical
- Cloud native
- Have a low dependency set
- Already containerized
- Stateless

Your app should not be:

- A monolithic app
- App with expired vendor support
- Mission critical
- Unique app not found anywhere else
- Stateful

What can I expect during the Tanzu Activation Services engagement?

VMware Tanzu Labs works in an iterative, agile method.



Our agile delivery process helps to speed up the delivery of your platform while ensuring your organization's needs are met. We utilize continuous feedback from your team to adjust course as needed and reduce risk.

At the start of the activation engagement, we'll work with you to create a list of items to be delivered. Delivery work for your new platform will be performed in weekly iterations. We start with an iteration planning meeting at the beginning of each week to review the backlog of deliverables for the project and update them as needed. Each item in the backlog is prioritized and made available for review. You can expect to review this list of work to be done weekly. Should you wish, items can be re-prioritized to meet your team's needs. Using this method, you'll know the state of each deliverable in the current workflow, providing you greater transparency into the activation engagement.

Best practices for a successful engagement

Ensure your platform team is ready to learn and has prerequisite knowledge:

- The people who will operate your platform will need to have a basic familiarity with Kubernetes, Linux, networking, and automation. This might look like scripting experience, source control and network competencies. Let us know if

WHY YOU SHOULD TREAT YOUR PLATFORM AS A PRODUCT

Treating your platform as a product maximizes the value of the platform while minimizing delivery time, risk, and waste. Done well, it will change the way your organization builds and runs software.

For more information, [download the white paper](#).

BUILD A SECURE SOFTWARE SUPPLY CHAIN WITH VMWARE TANZU LABS

Tanzu Labs helps customers automate and streamline their path to production while providing the knowledge, skills, and practices needed to enable a DevSecOps culture.

For more information, [download the solution brief](#).

Contact your VMware account team or reach out to us at: tanzu.vmware.com/labs

your team needs resources to help build knowledge in these areas prior to the engagement to keep your engagement timeline shorter.

- Your team must be present and available full-time during the engagement in order to be enabled. Part-time availability or distractions usually result in a team that is unprepared to operate your platform effectively and may lengthen our timelines or levels of effort.
- Ensure that your cohort of developers is ready to learn during and after onboarding so that they will be confident using the platform when the engagement is complete.

Prepare for upfront architectural work and engagement between platform and development teams:

- Ensure communication channels are open and your teams are ready to work together with our engineers.

Identify someone who can authorize security and infrastructure changes related to this work prior to start:

- Identifying this person/these people early, and/or gaining permission to make changes, will help us be efficient with time.

Anticipate obstacles to integration:

- During an activation engagement, we deploy Tanzu Application Platform to one IaaS and advise keeping integrations minimal.
- A single complex integration might block several other integrations during an engagement.

Provide an overview of your path to production

- A current inventory of the tools utilized in your path to production along with your approval flow will help to better facilitate deployment and customization of your platform.

Evolve your platform capabilities with VMware Tanzu Labs™

VMware Tanzu Labs can help you evolve your software development strategy. Tanzu Labs provides services for every step of your journey, from building a platform for Kubernetes operations to helping you implement modern tools and practices for managing a developer-centric platform at scale. We work with you to create the right solution for your business and transfer knowledge from our world-class experts in Kubernetes, reliability engineering and DevSecOps. Learn more about Tanzu Labs consulting services at tanzu.vmware.com/labs